

Natalie Pansier

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OBJECTIVE

Offering leadership experience contributing to team success with a professional background in cooking and management responsibilities for 4+ years. Focused on team bonding and customer relationship building with a persuasive and friendly personality poised to exceed performance standards.

EDUCATION

MARQUETTE UNIVERSITY, Milwaukee, WI

May 2026

Bachelor of Science in Business Administration

Majoring in Marketing and Operations & Supply Chain Management

Youth Mentoring, 2023

Pere Marquette Award

EXPERIENCE

CHILDRENS HOSPITAL OF WISCONSIN, Milwaukee, WI

Supply Chain Intern

June 2024 - Present

- Sets up and leads Zoom meetings with internal teams and external representatives, ensuring clear communication and alignment across stakeholders
- Assists in reading and analyzing supply chain service contracts, ensuring compliance with company policies, identifying key contractual obligations, and negotiating terms.
- Updated 3,200 supplier contacts from Excel into vendor data base.
- Collaborated in teams to analyze and update any issues were brought up

WATERFRONT BAR & GRILL, Kewaunee, WI

Assistant Kitchen Manager

October 2019 - September 2023

- Hired and trained 18 employees, and supervised all kitchen staff
- Enhanced team productivity by instructing new hires in kitchen procedures, ensuring adherence to food safety protocols
- Managed \$32,000 inventory monthly, placing orders for food, equipment, and supplies to uphold stock levels
- Addressed and professionally resolved customer complaints regarding food quality or service to maintain high customer satisfaction standards
- Lead motivation of kitchen staff by establishing goals and to increase productivity and quality

WAR BONNET NATIVE GIFTS & COLLECTABLES, Shawano, WI

Sales Associate

June 2021 - August 2023

- Greeted customers and provided assistance with product selection
- Organized stockroom shelves, racks, and bins according to store layout and product categories
- Performed cashier duties such as scanning items, processing payments, and issuing receipts or change due
- Provided customer service by answering questions, resolving problems, and responding to complaints in a timely manner
- Mentored new employees on proper use of equipment and software applications related to sales